

## Education

### Computer Science, Bachelor of Science

Russ College of Engineering and Technology, Ohio University, Athens, OH

Graduated June 2009

## Professional Experience

### Jive Software July 09 - Present

Professional Services Engineer May 11 - Present

- Develop, deploy, and maintain customizations to the core Jive product
- Work with small and medium size teams to deliver on tight deadlines
- Communicate with customers to determine the project requirements
- Leverage Java, JavaScript, jQuery, Maven, JUnit, and several other technologies to build a variety of quality customizations

### Senior Support Engineer July 09 - May 11

- Worked with customers to troubleshoot a wide range of technical issues
- Maintained and prioritize a high work load
- Devised creative work arounds and solutions to existing bugs
- Developed several support oriented tools to drastically increase the efficiency of the team
- Communicated with colleagues company-wide to quickly resolve problem
- Documented work arounds to known bugs and troubleshooting techniques

### Self Employed Web Developer Mar. 03 - Present

Work directly with clients to create from scratch database driven web sites using PHP and Ruby on Rails that incorporate interactive interfaces through JavaScript.

### Page One Web Solutions Feb. 03 - Apr. 08

Web Programmer

- Collaborated with designers, programmers, and sales associates to create website and print advertisements
- Consulted directly with clients to provide custom catalogs and content management systems
- Designed and implemented a portable content management system using JavaScript and PHP
- Collaborated with a small team to create Page One Tracking, a web traffic tracking application, currently supporting 500+ websites
- Instructed classes on table-less CSS and PHP development via conference calls