

Education

Computer Science, Bachelor of Science

Russ College of Engineering and Technology, Ohio University, Athens, OH

Graduated June 2009

Professional Experience

Jive Software July 09 - Present

Professional Services Engineer May 11 - Present

- Develop, deploy, and maintain customizations to the core Jive product
- Work with small and medium size teams to deliver on tight deadlines
- Communicate with customers to agree on project requirements
- Leverage Java, JavaScript, jQuery, Maven, junit, and several other technologies to build a variety of quality customizations

Senior Support Engineer July 09 - May 11

- Worked with customers to troubleshoot a wide range of technical issues
- Maintained and prioritize a high work load
- Devised creative work arounds and solutions to existing bugs
- Developed several support oriented tools to drastically increase the efficiency of the team
- Communicated with colleagues company-wide to quickly resolve problem
- Documented work arounds to known bugs and troubleshooting techniques

Self Employed Web Developer Mar. 03 - July 09

Work directly with clients to create from scratch database driven web sites using PHP and Ruby on Rails that incorporate interactive interfaces through JavaScript.

Page One Web Solutions Feb. 03 - Apr. 08

Web Programmer

- Collaborated with designers, programmers, and sales associates to create website and print advertisements
- Consulted directly with clients to provide custom catalogs and content management systems
- Designed and implemented a portable content management system using JavaScript and PHP
- Collaborated with a small team to create Page One Tracking, a web traffic tracking application, currently supporting 500+ websites
- Instructed classes on table-less CSS and PHP development via conference calls